## TARGETS FROM THE COMMUNITY SAFETY PLAN 2014-2017

## \*Revised April 2015

	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	1.1	Monitor repeat callers to the Police, MAASBT and RSLs. Monitor all repeat callers to identify those who may be vulnerable. Provide support to them via the ASB Victim/Witness Support Officer.	ASB Hotline – 47 repeat callers identified Police – 37 Repeat callers identified	ASB Hotline – 33 repeat callers identified Police – 9 repeat callers identified			
ANTI-SOCIAL BEHAVIOUR TARGETS	1.2	Maintain a 90% level in client satisfaction in relation to ASB Baseline: Utilise customer satisfaction surveys and annual view point survey.	During Q1 customer satisfaction surveys = 94% which is on target to achieve!	During Q2 customer satisfaction surveys = 92% satisfied with the service which is on target to acheive.			
ANTI-SOCIAL BEH	1.3	ReduceAnti-SocialBehaviourintheboroughAchieve a reduction in the number of Policerecorded ASB incidentsBaseline:13,425incidents - 3(2012-2014)Year 1 - (12, 469 incidents - 2014/15)	3112 incidents Reduction of 504 incidents compared to last year (-13.9%)	3389 incidents in Q2. This gives a year to date total (April to Sept) of 6501 incidents. Decrease of 552 incidents on the same time last year (-7.8%)			
	1.4	Monitor the number of service requests to the MAASBT Quarterly service request data.	There were 1203 service requests to the ASB Officers This compares to 1291 last year.	1319 service requests to the ASB Team during Q2. This compares to 1294 last year, increase of 25			

	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
ROBBERY	2.1	Reduce offences of violence with injury *Baseline: 2014/15 - 1,146 offences	327 offences Increase of 67 offences compared to last year (25.4%)	345 offences in Q2			
CRIME AND	2.2	Reduce offences of violence without injury *Baseline: 2014/15 - 1,068 offences	336 offences Increase of 144 offences compared to last year (75.5%)				
VIOLENT	2.3	<b>Reduce offences of Personal Robbery</b> *Baseline: 2014/15 - 67 offences.	18 offences Increase of 6 offences compared to last year (50%)	23 offences in Q2 This gives a year to date total of 41 crimes, an increase of 17 (70.8%)			

	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	3.1	*Identify individuals who test positive for drugs or who are identified as prolific drug users and deemed suitable for a Drug Rehabilitation requirement (DRR) Baseline: The number of DRR commencements and completions on a quarterly basis.	In Q1 there were 18 commencements, 2 completions and 5 revoked due to further offending.	In Q2 there were 25 commencements, 2 completions and 8 revoked due to further offending.			
DRUG RELATED OFFENDING	3.2	Reduce drug related repeat offending amongst the most prolific offenders Identify a cohort of PPOs. Monitor their offending 12 mths prior, during and after being on a DRR and those subjected to other non-drug related orders and interventions Baseline: To be confirmed	Through discussion with the Community rehabilitation company (CRC). We have agreed that it is not possible to measure the drug related offending reduction for probation orders other than the DRR. Those individuals subject to a DRR on the 01/10/2015 will have a baseline offending rate established prior to commencement of the DRR. Conviction rates during and after DRR will be reported after the 01/10/2016. Q1 total PPO cohort have a 62.6% reduction in arrest and a 45.3% reduction in convictions.	We hope to report the number of individuals subject to a DRR in Q3 2015/16, DRR. Conviction rates during and after DRR will be reported after the 01/10/2016.			

D	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	3.3	Increase the proportion of people who	In Q1, 4.8% of opiate	Q2 data will be available			
		leave treatment successfully both	clients successfully	in mid-November.			
		opiate and non-opiate	completed treatment				
			compared to a baseline				
		Baseline: % for the entire treatment	of 5.1%				
		programme					
		% of criminal justice clients	49% on non-opiate				
			clients completed				
			against a baseline of				
			40.8%				
			2.4% of opiate using				
			criminal justice clients				
			successfully completed				
			treatment compared to a				
			baseline of 2.0%.				
			<b>F</b>				
			For non-opiate criminal				
			justice clients				
			31.3% completed				
			compared to a baseline of $40.0\%$				
			of 40.0%				

	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
DAMAGE	4.1	Reduce Criminal DamageMaintain a reduction in offending.Baseline: 2,318 crimes - Three yearaverage (2011/12 to 2013/14).Year 1 - 2,111 crimes	531 offences Reduction of five offences compared to the same period last year (-0.9%)	1060, an increase of 39			
CRIMINAL D	4.2	Reduce the number of repeat victims of Criminal Damage. All repeat victims of damage to be reviewed by Neighbourhood INT team and look to problem solve with view to preventing further offences. (Measured by comparing number of repeat victims to previous year). *Baseline: 2014/15 figure of 25 repeats in a rolling 12 month period.	24 repeats compared to 23 in Q1 last year.	23 repeats compared to 22 last year			

•	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	5.1	The number of ATR commencements,	We are working with the	No further update for Q2.			
AT		completions and breaches to be	Community	We hope to report Q1 and			
		reported on a quarterly basis.	rehabilitation company	Q2 information in Q3.			
ALCOHOL RELATED CRIME AND ASB		Baseline: To be confirmed	(CRC) to re-establish the recording of this information following the splitting of the CRC from NPS (national probation service).				

₹ J	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	5.2	Reduce the number of alcohol related	Through discussion with	We hope to report the			
		crimes for those on an Alcohol	the Community	number of individuals			
		Treatment Requirement (ATR)	rehabilitation company	subject to a DRR in Q3			
			(CRC). We have agreed				
		Baseline: To be confirmed	that the most effective				
			means of establishing				
			the effectiveness of the	the 01/10/2016.			
			ATR process is to				
			monitor those				
			individuals subject to a				
			ATR on the 01/10/2015.				
			There will be a baseline				
			offending rate				
			established prior to				
			commencement of the				
			ATR. Conviction rates				
	1		during and after ATR will				
	1		be reported after the				
			01/10/2016.				

	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
DOMESTIC ABUSE	6.1	*Reduce domestic abuse related police incidents involving perpetrators engaged with Harbour interventions. Baseline: To be reviewed on a six monthly basis.	<ul> <li>55% (12 of 22) of those engaging in the perpetrator programme that had recorded incidents within the 12 month prior to intervention, had no incidents reported in this quarter.</li> <li>63% (5 of 8) individuals known to the police, that had completed the course had no incidents reported in this quarter.</li> <li>Of those that were not known to the police prior to engaging on the course, 92% (11 of 12) currently engaging and 100% (9 of 9) of those that have completed had no police incidents reported in this quarter.</li> </ul>	No update available at the time of writing this report			
	6.2	Increase the number of 'repeat victims' in MARAC accessing support from Harbour *Baseline: 44%	40% engaging in Harbour services	No update available at the time of writing this report			

0	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	6.3	Reduce repeat victims of Domestic abuse Adopt a problem solving approach to the top 10 repeat cases currently not open to MARAC	Work continues to closely monitor those that do not reach MARAC threshold.	Since January 2014 31 cases have been looked at by the group (6 currently remain open) 25 were discharged 6 of these were escalated to MARAC 10 reduced calls to the police and were engaging with services 3 moved from the area 4 refused to engage with any of the Services offered 2 referrals weren't relevant for the remit of this group			

DO	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	6.4	Maintain the % of those referred to IDVA service following assessment Baseline - 80% Maintain the % of those referrals who engaged in the IDVA service Baseline - 74%	We had 77 referrals to the IDVA in Q1. 61 of these went on to have a full assessment (79% of referrals) 61 of the referrals went on to receive a structured intervention from Harbour (79% of referrals)	80 cases can be identified where IDVA involvement has taken place in Q2. 69 of these were external referrals, 11 were cases from within the outreach service which also required IDVA involvement. 69 referrals can be broken down as follows:-			
				<ul> <li>39% undertook an assessment</li> <li>38% engaged in a structured intervention following assessment</li> <li>52% accessed short term crisis support only</li> <li>9% did not engage in any form of support.</li> </ul>			